



PAYATTITUDE FORM

Branch _____

Request Type:
(Please tick as applicable)

Tag Issues

Tag Issuance Tag Replacement Tag Deactivation Pin Reset

Loading Request Transfer from account

Account Name _____

Account number

Phone number

Address _____

Loading Amount in words _____

Amount in figures _____

Date _____

FOR OFFICE USE ONLY

Tag Serial Number

CSO staff ID & signature

CSM staff ID & signature



PAYATTITUDE TAG AGREEMENT

1. Once the tag has been issued by First City Monument Bank Limited (Hereinafter called "the bank), you will be required to select a 4 digit secret Personal Identification Number (hereinafter referred to as the PIN), which shall be considered as the signature of the Tag holder when carrying out transactions.

2. As a Tag holder, it is agreed that you shall:

- (a) Keep the Tag safe and secured at all times.
- (b) Keep the Tag and PIN with utmost care, prevent possession of the Tag and/or PIN by third parties and will not save the PIN in a recognisable form, including on the Tag or on any other item, carried along with the Tag.
- (c) Keep the Tag safe from high temperature, mechanical damage and strong electromagnetic waves.
- (d) Not alter or copy the Tag.
- (e) Bear the cost of Tag issuance and subscription fee when applicable.

3. Upon loss of your Tag, it is agreed that:

- (a) You shall inform the bank to disable the tag for online transaction.
- (b) On a best effort basis, the Bank will block your Tag immediately upon receipt of your block Tag request.

However the Bank will not be liable for any loss (es) arising from the use of your Tag or PIN by any unauthorised person(s).

(c) The available funds on the e-purse will be reversed into your account after expiration of Tag

4. You agree that the bank shall:

- (a) Disable your Tag without prior notice after six months of inactivity to protect your tag from potential fraud.
- (b) Block the Tag If the PIN is entered incorrectly for three (3) consecutive times.

5. The bank reserves the right to levy fees and commissions, as it may deem appropriate for the privilege of having the Tag by you. This fee or levy is payable whether or not the Tag is used. You authorise the bank to charge your account for all fees and commissions related to the use of the card.

6. Your rights under this Agreement are personal to you and shall not be assigned.

7. You acknowledge and agree that this Agreement is subject to change at any time without prior notice to you.

Authorised Signature(s)
& Date

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