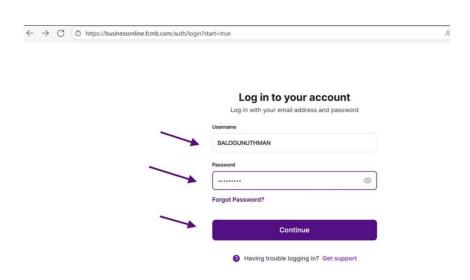
FCMB Business Online – Corporate Job Card

Step 1: Login to Your Account

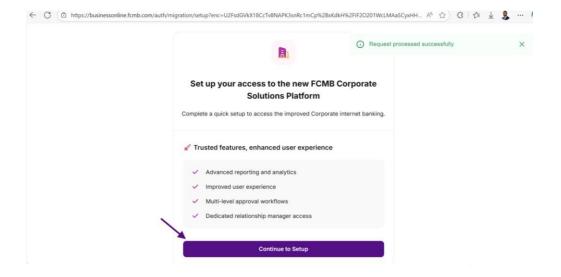
Login to your current Corporate Internet Banking Platform, on the landing page, You will see the below communication, Select the Start now Button and you will be navigated to the FCMB Business Online platform



(i) Log in using your existing username and password.

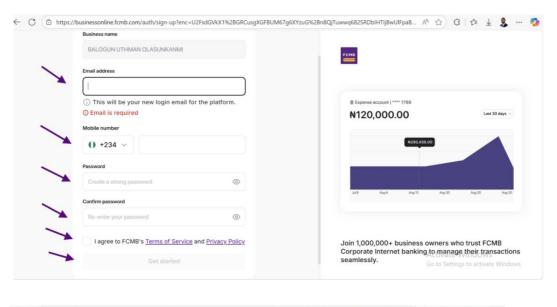


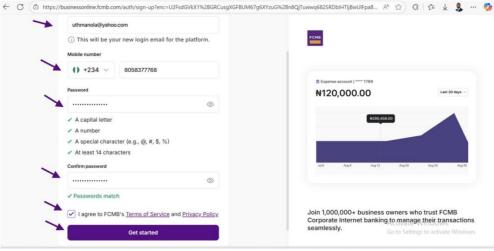
(ii) If your username and password is correct, the system will take you to a page that tells you to set up your profile on the new platform.



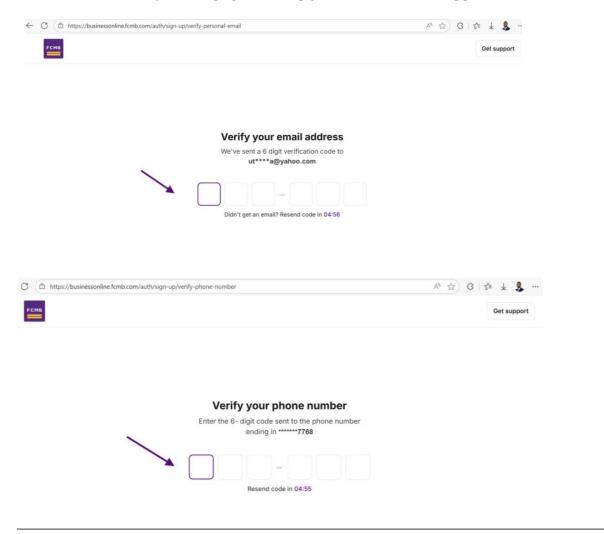
(iii) Enter your basic details. Please ensure that your email address and phone number are valid, as they will be used for login going forward.

Note: why do we need your basic details? The new system uses emails to identify usernames thereby ensuring you have one on one relationship with FCMB so we can serve you better.





(iv) Once you click on 'Get started', we will verify your phone number and email; then take you to a page to set up your Authenticator App.



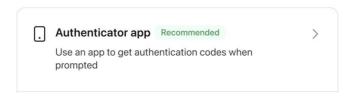
Step 2: Set Up Your Authenticator App

(i) After the verification, you will be prompted to set up Two-Factor Authentication (2FA).

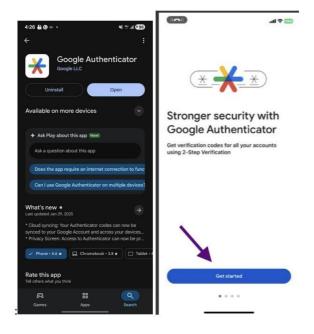
TAKES 2 MINUTES

Set up two-factor authentication

Use authentication codes to confirm account log in and sensitive actions.

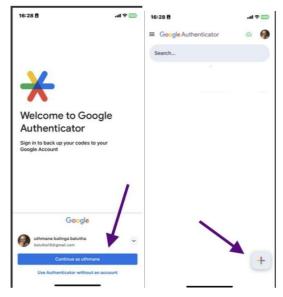


(ii) We recommend downloading **Google Authenticator** from the App Store or Google Play Store. Below is what it looks like.



Step 3: Connect Your Account to the Authenticator

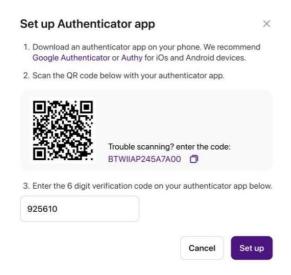
(i) Open the Google Authenticator app and tap the '+' icon.



(ii) Select 'Scan QR Code' or 'Enter Setup Key' to link your account.



On your system, the page to scan the two-factor authenticator should already be open when you clicked on Authenticator app on the business online platform, just similar to the one below.



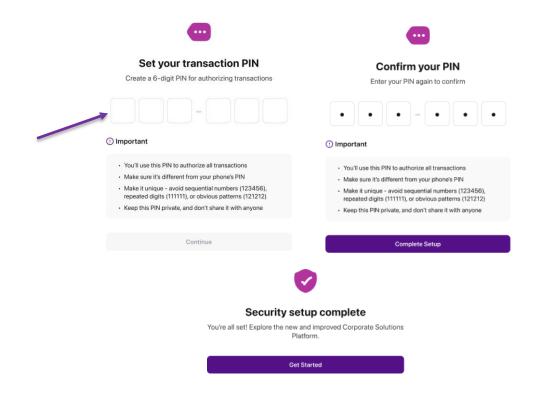
(iii) If scanning fails, manually enter the setup code displayed beside the QR code on your desktop screen.



(iv) Once linked, your authenticator will display a 6-digit OTP. Enter this OTP on the FCMB Business Online page to complete setup.

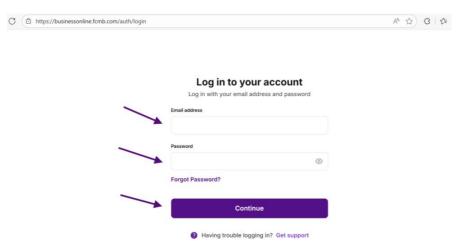


(v) Once authenticator app is complete, you will be required to set up your 6 digits transaction PIN to secure your transactions.



Step 4: Log In with Your New Credentials

(i) After setup, log in using your new email and password at https://businessonline.fcmb.com/auth/login.



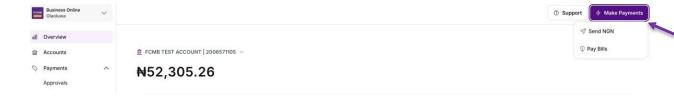
(ii) Use the OTP from your authenticator app to access your dashboard securely.



Step 5: Initiate a Payment

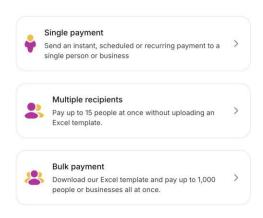
(i) Select 'Make Payment' → 'Send NGN'. This is located at the top right of your screen.



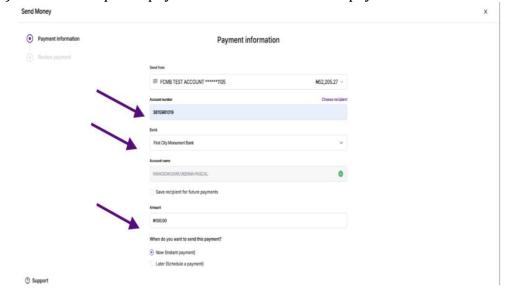


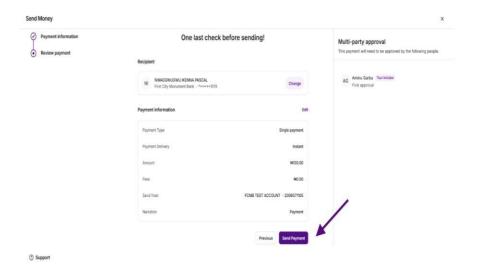
(ii) Select the type of transfer you want to do, Single payment, Multiple recipients or bulk payment

Choose a payment type

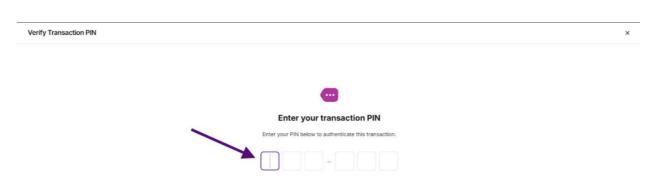


(iii) Enter the required payment details and Confirm payment.





(iv) Input your 6-digit transaction PIN.

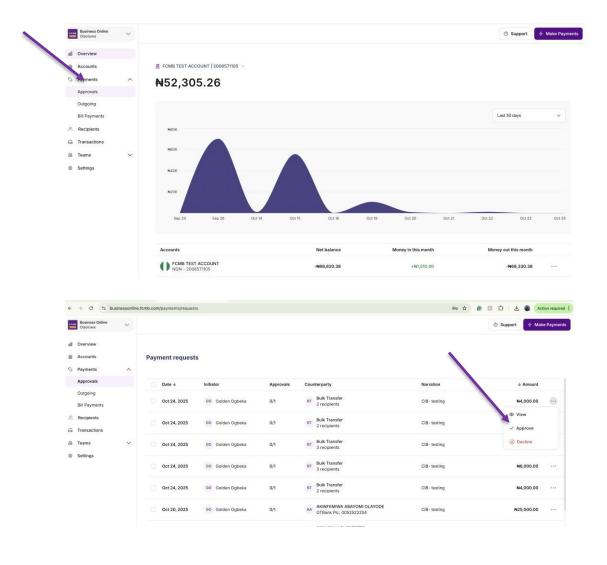


(v) Approve the payment using the OTP from your Google Authenticator app.



(vi) If you are an initiator, your approver would have to go to payments, click on the approvals button by the left side of his/her screen, enter their authenticator OTP and payment is approved.

Note: If you are a sole signatory, after initiating the transaction, you would still be required to go to the approvals buttons on your left to approve the transaction, see sample below.



Helpful Tips

- Keep your authenticator app installed and active for secure access.
- Never share your password, PIN, or OTP with anyone.
- If you lose access to your authenticator app, contact FCMB Support immediately.

First City Monument Bank (FCMB)