



**BUSINESS VERSION ONLINE BANKING APPLICATION FORM**

Date (dd/mm/yyyy)

**SECTION 1 BUSINESS INFORMATION**

Please complete this section with information about your business

**Account Name**

[Grid for Account Name]

User Type:  \*\*Administrator  Standard User

Title:  Mr.  Mrs.  Miss.  Dr.  Chief

**Name**

[Grid for Name]

Username: [Grid]

*\*Preferred login name to be used by the USER/ADMINISTRATOR*

Mobile Phone:

[Grid for Mobile Phone]

Email Address:

[Grid for Email Address]

*\*\*The Administrator has super-user access to the application and oversees the creation and deletion of new users on the platform*

**SECTION 2 BANK ACCOUNT INFORMATION**

List account number (s) to be activated on FCMBOnline (Business) in the boxes below

1. [Grid]

2. [Grid]

3. [Grid]

4. [Grid]

5. [Grid]

Mobile Number. [Grid]

*\*mobile number /email for corporate*

Email. [Grid]

**DAILY TRANSACTION LIMIT: State Maximum Daily Amount Transferable\*\* Applicable For Standard Users Only\*\***

Account Number

[Grid for Account Number]

Transaction Limit

[Grid for Transaction Limit]

**SECTION 3 FEATURES**

Signed For and on behalf of the customer In line with the mandate signed with the Bank

Signature \_\_\_\_\_

Date \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_

By signing the above I certify that the information provided on this form is true and accurate. I agree that FCMB reserves the right to take appropriate measures including legal action if the information here is discovered to be false.

**FOR OFFICIAL USE ONLY**

Received By:

Signature:

Time & Date:

[Grid for Signature and Date]



## **FCMBONLINE (Corporate) TERMS AND CONDITIONS**

By applying for the use of the Bank's corporate I-Bank product, the customer hereby agrees to the following terms and conditions:

### **OBLIGATIONS OF THE BANK**

- I. To provide the customer with such services as listed in the attached document referred to as annexure A.

### **OBLIGATIONS OF THE CUSTOMERS**

- I. To provide the Bank with every information required to effectively make payments;
- II. To ensure that the application and user forms forwarded by the Customers is in line with the customer's account mandate with the Bank;
- III. To provide at least one member of staff to be nominated as product administrator to provide the first line of support for all enquiries to be made by the customer and also manage the assignment of user rights;
- IV. To pay the relevant fees and expenses associated with transaction, these charges are Subject to review from time to time by the Bank.
- VI. To ensure appropriate signatories are set up to approve payments in accordance with the Bank account mandate. This mandate will not be subjected to telephone, e-mail or any other manual confirmation by the bank before transactions are completed.

### **INDEMNITY AND RELEASE CLAUSE**

The customer shall indemnify and keep the Bank fully indemnified against all claims, demands, liabilities, actions, proceedings, losses, costs, (including reasonable attorney's fees and costs) which may be execution of the Customers's instruction to make payments and the performance of the obligations contemplated under this transaction.

### **ARBITRATION**

The customer and the Bank shall use their best efforts to amicably settle all disputes arising out of or in connection with the performance or interpretation of this Terms and Conditions. Any dispute of differences arising out of e construction, interpretation or performance of the obligations created under this business relationship which cannot be settled amicably within one (1) month after receipt by a party's request for such amicable settlement may be referred to a single arbitrator to be appointed in accordance with the Arbitration and Conciliation Act. Cap. A 18, Laws of Federation of Nigeria 2004.

### **FORCE MAJEURE**

The Customer and the Bank agree that there shall attach no liability to carry out any obligations under the Terns and Conditions if is attributable to the event of force majeure including but not limited to systems downtime, Server failure, civil commotion, strikes or lock outs, war, flood, insurrection and other acts of God PROVIDED however that where an event of force majeure subsists for more than one (1) month the party affected by such force majeure event shall be deemed to have voluntarily excused from the transaction contemplated by this Agreement.

### **GOVERNING LAW**

This Terms and Conditions shall be govern and construed in accordance with the laws of the Federal Republic of Nigeria in force from time to time.

**CAUTION:** FCMB SHALL NOT BE LEGALLY OR OTHERWISE RESPONSIBLE WHERE A CUSTOMER'S USERNAME AND PASSWORD KNOWN ONLY TO THE CUSTOMER IS ACCURATELY PROVIDED BY ANY OTHER PERSON APART FROM THE CUSTOMER FOR ANY TRANSACTIONS AS FCMB MAY ACT ON SUCH COMMUNICATION WHERE IT REASONABLY CONTAINS SUFFICIENT INFORMATION BELIEVED TO HAVE EMANATED FROM THE CUSTOMER.

## **ANNEXTURE A: LIST OF SERVICES**

This annexure provides a detailed list of standard services that are to be delivered to the client under the Terms of this agreement. The Electronic payment services provided by the bank will allow the client perform the following services on an online real-time basis:

- View account details online
- View Account activity online
- View daily transactions on account(s)
- View Uncollected funds i.e. Uncleared cheques and instruments.
- View payment status.
- Add/edit Beneficiary profiles.
- Upload Beneficiary file formats.
- Perform intra and inter-account transfer.
- Make payment online.
- Approve beneficiaries and payments.
- Amend payments
- Receive email and SMS notifications for actions performed with the systems
- Inter-bank Direct Debit.
- Intra-bank Direct debit.

\* Other Services that will be available using Electronic Banking systems include:

- Order Cheque books
- Order Bank Drafts
- MasterCard account details
- Company audit trail.
- Receive and send messages.
- Manage users.

\* Including other features that may be available with products upgrades.

## **ANNEXTURE B SYSTEM**

### **REQUIREMENT**

This annexure provides information on the system requirements to be put in place by the client for the application to function effectively.

1. Computer Systems
2. Internet Access.

## **ANNEXTURE C NIBSS INSTANT PAY**

### **ENABLED BANKS**

This annexure provides the list of Banks currently enabled on NIBSS Instant Pay platform on the FCMBONLINE (Business) Application

1. Access Bank Plc
2. Diamond Bank
3. Ecobank Plc
4. Enterprise Bank Plc
5. Fidelity Bank Plc
6. First Bank of Nigeria Plc
7. First City Monument Bank
8. Guaranty Trust Bank Plc
9. Nigeria Intl Bank (Citibank)
10. Skye Bank Plc
11. Stanbic IBTC Bank Plc
12. Sterling Bank Plc
13. United Bank of Africa Plc
14. Union Bank of Nigeria Plc
15. Unity Bank Plc
16. Wema Bank Plc

## **COST OF DEVICE**

Token (N1,500)